





We provide excellent services to customers and build new homes to help more people.

We make sure our homes are safe and sustainable and strive to do more by making the most of our resources.

Introduction

From 2017 onwards, all UK organisations employing 250 or more employees were required to publicly report on their gender pay gap. This includes the mean gender pay gap, the median gender pay gap and the number of men and women in the different salary groups. Gender pay gap reporting does not mean that organisations are required to report on equal pay. Equal pay issues arise when there are differences in the actual earnings of men and women doing equal work. Paradigm is an equal pay employer.

We took a snapshot of our salary data on 5 April 2023, and this returned pay gap results for a total of 556 people consisting of 282 men and 274 women (compared with a total of 535 people in 2022 consisting of 275 men and 260 women). However, 9 employees were excluded as they were not in receipt of their full contractual pay on the snapshot date as they were on periods of approved absence. The detailed analysis is therefore based on 547 employees.

For the second consecutive year, we have reported a median gender pay gap in favour of women.

The results show Paradigm has a:

- median gender pay gap of -4.98 % in favour of women (compared with -3.05% in favour of women in 2022). This is the second time Paradigm has reported a median gender pay gap in favour of women
- mean gender pay gap of 2.94% in favour of men (compared with 4.81% in 2022).

The number of men and women according to quartile pay bands

	Number of employees	Males	Females	Split	Split prior year (2021)
Quartile 1 (Lowest paid)	137	68	69	50:50	31:69
Quartile 2	137	84	53	61:39	78:22
Quartile 3	137	58	79	42:58	45:55
Quartile 4 (Highest paid)	136	67	69	49:51	53:47

At headline level, Paradigm's workforce remains reasonably well balanced – 51% male and 49% female. This is in line with the overall balance since the first report in 2017.

For the first time, there is a greater proportion of women (51%) in the fourth (most highly paid) pay quartile with 9 more women being appointed in to or awarded salaries in this quartile. Men hold the greater proportion in the second pay quartile only (61%). However, while the proportion of men in the second pay quartile has significantly reduced, the proportion of men in the first (lowest paid) pay quartile has significantly increased year on year from 31% to 50%.

This has resulted in us seeing a median gender pay gap in favour of women for the second year in a row and a narrowing of the mean (average) pay gap also for the second year running.

A bonus was paid during this reporting period.

Mean bonus gender pay gap

Gender	Records	Average (mean)	
Male	219	£514.51	
Female	208	£430	

Difference: 22.35%

Median bonus gender pay gap

Gender	Records	Average (median)	
Male	219	£369	
Female	208	£332	

2021

2022

2023

Median

Mean

Difference: 10.03%

2017

2018

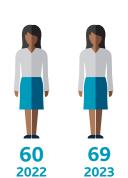
Paradigm's workforce

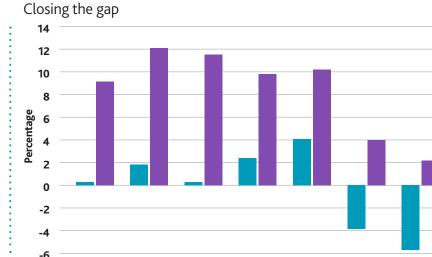


Fourth pay quartile



Female employees in the fourth pay quartile





2019

2020

Year

The bonus was paid to employees who started before 1 April 2022 and relates to a performance period from 1 April 2021 – 31 March 2022. Therefore, it was paid to 427 people, significantly fewer than the number included in the salary pay gap measures.

The mean bonus gender pay gap can partly be explained by the fact that more women than men work part time hours. The gender pay gap regulations require us to report on the difference in the actual amount of bonus received and does not reflect the hours worked by individual employees. This is different to the gender pay gap calculations on salary which compares hourly pay rates.

Bonus payments were made to a considerably higher proportion of employees than in 2022. The bonus pay gap results show 77.6% of male employees and 75.91% of female employees received bonuses. We have analysed the performance ratings, on which bonuses are based, and found that there was not a significant difference between the number of men (51%) and women (48%) receiving the highest two ratings in April 2022.

However, even this relatively small difference has had a disproportionate impact on the mean bonus gender pay gap.

We're really proud to have made such progress on the Gender Pay Gap over the past few years, but this is far from a finished story. This continues to be a priority for us, and a foundation stone of our wider EDI goals in the future.

Matthew Bailes

Chief Executive Officer

For and on behalf of Paradigm Housing Group Limited.

Our action plan

We are keen to build on our improved result and have identified the following action points:

Supporting flexible and agile working practices for all, including supporting requests for flexible and part time work and promoting shared parental leave where appropriate.

Continuing to support internal mobility for all, monitoring performance against our internal mobility KPI and advertising progression and promotion routes and opportunities.

We will further scrutinise our recruitment and selection processes to ensure we are inclusive at every stage and are attractive and inviting to all.

We will continue to base the salaries we pay on the market "spot" salary for the role in question. We will continue to monitor pay as we implement any changes to pay determination to ensure that there is no bias.

Further developing strategic partnerships with carefully selected organisations who can support us achieving our EDI commitments, including that of gender equality.

We will continue to develop our broader EDI approach, building on our policy objectives and the actions outlined in the July EDI Board report which include the promotion of greater gender equality.

Email

For all general enquiries – including complaints and compliments – please email: ContactUs@paradigmhousing.co.uk

Telephone

You can reach our Customer Services team by telephone on 0300 303 1010. Our telephone lines are open Monday to Friday 8am – 5.30pm. Please be aware that calls are recorded for training purposes.

Post

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